



Regulatory University

Lesson List

Regulatory University® features a library of more than 350 courses (and growing) covering safety and soundness, consumer protection laws and regulations, high and emerging risk issues, products and services, and topics of relevance to multiple lines of business.

Contents

- **BSA/AML 3**
- **Deposits..... 6**
- **Lending..... 8**
- **Operations.....14**
- **Privacy.....18**
- **Other Financial Services20**

BSA/AML

BSA1037	AML – Non-Bank Compliance	45 Minutes
BSA5004	AML – Non-Bank SAR Reporting	30 Minutes
BSA1043	BSA/AML – Awareness – Video	45 Minutes
BSA1044	BSA/AML – Awareness – [opt 1]	45 Minutes
BSA1033	BSA/AML – Awareness – [opt 2] [CRCM 1.25; Online Course]	45 Minutes
BSA1065	BSA/AML – Currency Transaction Reporting	10 Minutes
BSA1064	BSA/AML – Customer Identification Program for Businesses	10 Minutes
BSA1063	BSA/AML – Customer Identification Program for Individuals	10 Minutes
BSA1038	BSA/AML – Scenarios – Video	20 Minutes
BSA1045	BSA/AML – Scenarios – [opt 1]	20 Minutes
BSA3046	BSA/AML – Scenarios – [opt 2] [CRCM 0.50; Online Course]	20 Minutes
BSA1046	BSA/AML – Scenarios for Business Bankers – [opt 1]	20 Minutes
BSA3050	BSA/AML – Scenarios for Business Bankers – [opt 2]	20 Minutes
BSA1047	BSA/AML – Scenarios for Commercial Lenders – [opt 1]	20 Minutes
BSA1041	BSA/AML – Scenarios for Commercial Lenders – [opt 2]	20 Minutes
BSA1048	BSA/AML – Scenarios for Consumer Lenders – [opt 1]	20 Minutes
BSA3045	BSA/AML – Scenarios for Consumer Lenders – [opt 2]	20 Minutes
BSA1049	BSA/AML – Scenarios for Insurance Personnel – [opt 1]	20 Minutes
BSA1039	BSA/AML – Scenarios for Insurance Personnel – [opt 2]	20 Minutes
BSA1050	BSA/AML – Scenarios for Mortgage Lenders – [opt 1]	20 Minutes
BSA3044	BSA/AML – Scenarios for Mortgage Lenders – [opt 2]	20 Minutes
BSA1051	BSA/AML – Scenarios for Personal Bankers – [opt 1]	20 Minutes
BSA3051	BSA/AML – Scenarios for Personal Bankers – [opt 2]	20 Minutes
BSA1052	BSA/AML – Scenarios for Private Bankers – [opt 1]	20 Minutes
BSA3052	BSA/AML – Scenarios for Private Bankers – [opt 2]	20 Minutes
BSA1053	BSA/AML – Scenarios for Telephone and Online Bankers – [opt 1]	20 Minutes

BSA3053	BSA/AML – Scenarios for Telephone and Online Bankers – [opt 2]	20 Minutes
BSA1054	BSA/AML – Scenarios for Tellers – [opt 1]	20 Minutes
BSA3048	BSA/AML – Scenarios for Tellers – [opt 2]	20 Minutes
BSA1055	BSA/AML – Scenarios for Trust Officers – [opt 1]	20 Minutes
BSA3049	BSA/AML – Scenarios for Trust Officers – [opt 2]	20 Minutes
BSA1056	BSA/AML – Scenarios for Wire Transfer Personnel – [opt 1]	20 Minutes
BSA3047	BSA/AML – Scenarios for Wire Transfer Personnel – [opt 2]	20 Minutes
BSA1066	BSA/AML – Suspicious Activity Reporting	10 Minutes
BSA1013	BSA/AML for Money Services Businesses	60 Minutes
BSA1015	BSA/AML Front-Line Refresher	45 Minutes
BSA1040	CTR Exemptions [CRCM 1.00; Online Course]	30 Minutes
BSA1062	Currency Transaction Reporting – [opt 1]	30 Minutes
BSA1017	Currency Transaction Reporting – [opt 2] [CRCM 1.00; Online Course]	30 Minutes
BSA1042	Customer Due Diligence Rule – Identifying and Verifying Beneficial Owners	15 Minutes
BSA1059	Customer Identification Program (CIP) Basics – [opt 1]	30 Minutes
BSA1019	Customer Identification Program (CIP) Basics – [opt 2]	30 Minutes
BSA1020	Director’s Suite: BSA/AML	30 Minutes
BSA1036	Financial Service Centers: BSA/AML	60 Minutes
BSA1061	OFAC Basics – [opt 1]	30 Minutes
BSA1031	OFAC Basics – [opt 2] [CRCM 1.00; Online Course]	30 Minutes
BSA1058	OFAC Sanctions Compliance Program	30 Minutes
BSA5202	Providers of Prepaid Access: BSA/AML	30 Minutes
BSA5203	Providers of Prepaid Access: Suspicious Activity Reporting	30 Minutes
BSA1022	Section 312 Rule – Foreign Correspondent Accounts	40 Minutes
BSA1023	Section 312 Rule – Private Banking Accounts & PEPs	40 Minutes
BSA1024	Section 314 Information Requests	30 Minutes

BSA1057	Suspicious Activity Reporting – [opt 1] [CRCM 1.25; Online Course]	45 Minutes
BSA1032	Suspicious Activity Reporting – [opt 2]	60 Minutes
BSA5101	Title 31 Awareness	45 Minutes

Deposits

DEP1000	Awareness: Check 21	30 Minutes
DEP1001	Awareness: IRAs	30 Minutes
DEP2002	Awareness: Truth in Savings – NCUA Rule	30 Minutes
DEP1056	Awareness: Truth in Savings Act – [opt 1]	30 Minutes
DEP1002	Awareness: Truth In Savings Act – [opt 2] [CRCM 1.00; Online Course]	30 Minutes
DEP1003	Deposit Products – Most Dangerous Violations	15 Minutes
DEP1004	Deposit Products – Overview	10 Minutes
DEP2003	Deposit Products: Most Dangerous Violations	15 Minutes
DEP2004	Deposit Products: Overview	10 Minutes
DEP1052	Electronic Fund Transfers: Account Opening/Disclosures (Non-Bank)	30 Minutes
DEP1059	Electronic Fund Transfers: Account Opening/Disclosures – [opt 1]	30 Minutes
DEP1005	Electronic Fund Transfers: Account Opening/Disclosures – [opt 2] [CRCM 1.00; Online Course]	30 Minutes
DEP1055	Electronic Fund Transfers: Error Resolution – [opt 1]	15 Minutes
DEP1006	Electronic Fund Transfers: Error Resolution – [opt 2] [CRCM 0.50; Online Course]	15 Minutes
DEP1008	FDIC Insurance Basics (Spanish)	30 Minutes
DEP1057	FDIC Insurance Basics – [opt 1]	30 Minutes
DEP1007	FDIC Insurance Basics – [opt 2]	30 Minutes
DEP1032	Marketing Mayhem: Deposit Products	45 Minutes
DEP2007	NCUA Insurance Basics	30 Minutes
DEP1011	Overdraft Protection Guidance	30 Minutes
DEP1037	Principles of Banking: Deposits	30 Minutes
DEP1036	Principles of Banking: Electronic Banking	20 Minutes
DEP1038	Principles of Banking: The Check Payment Process	30 Minutes
DEP1058	Reg CC: Funds Availability – [opt 1]	30 Minutes
DEP1015	Reg CC: Funds Availability – [opt 2] [CRCM 1.00; Online Course]	30 Minutes

DEP1051	Regulation CC: Check Collection	30 Minutes
DEP1045	Regulation CC: Funds Availability – Video	45 Minutes
DEP1060	Regulation D (2020)	25 Minutes
DEP2018	Regulation D (2020)	25 Minutes
DEP1017	Regulation E: Overdraft Protection [CRCM 1.00; Online Course]	30 Minutes
DEP1047	Teller Training – Basic Teller Transactions	15 Minutes
DEP1049	Teller Training – Cash Drawer Balancing	15 Minutes
DEP1050	Teller Training – Check Fraud Awareness	15 Minutes
DEP1048	Teller Training – Check Holds	30 Minutes
DEP1053	Teller Training – Handling Money	30 Minutes
DEP1054	Teller Training – Negotiable Instruments	30 Minutes

Lending

LEND1174	AML – Non-Bank Mortgage Fraud Awareness	45 Minutes
LEND1170	Anti-Predatory Lending	45 Minutes
LEND1001	Auto Loan Fraud Awareness	20 Minutes
LEND1305	Awareness: Debt Collection Practices	45 Minutes
LEND1216	CARD Act – Credit Cards [CRCM 1.00; Online Course]	40 Minutes
LEND1257	CARD Act – HELOC [CRCM 1.00; Online Course]	40 Minutes
LEND1285	CARES Act: Forbearance and Foreclosure Moratorium	5 Minutes
LEND1286	CARES Act: Multifamily Residential Mortgage Loan Forbearance	5 Minutes
LEND1008	Commercial Lending: Credit Risk Overview	30 Minutes
LEND1009	Commercial Lending: Loan Commitment and Documentation	30 Minutes
LEND1010	Commercial Lending: Avoiding the Problem Loan and Compliance Pitfalls	45 Minutes
LEND1011	Commercial Lending: Credit Analysis	45 Minutes
LEND1012	Commercial Lending: Loan Maintenance and Renewals	40 Minutes
LEND1013	Compliance Pitfalls for Commercial Lenders	60 Minutes
LEND1018	Credit Card Lending – Overall Test	15 Minutes
LEND1014	Credit Card Lending 1: Overview & Non-Compliance Risks	15 Minutes
LEND1015	Credit Card Lending 2: Solicitations, Applications & Credit Decision	45 Minutes
LEND1016	Credit Card Lending 3: Card Issuance and Account Servicing	40 Minutes
LEND1017	Credit Card Lending 4: Case Study	15 Minutes
LEND1300	Debt Collection Practices 1: Coverage & Consequences	20 Minutes
LEND1301	Debt Collection Practices 2: Communications with Consumers	20 Minutes
LEND1302	Debt Collection Practices 3: Communications with Third Parties	20 Minutes
LEND1303	Debt Collection Practices 4: Prohibited Practices	20 Minutes
LEND1304	Debt Collection Practices 5: Disclosures & Validation Information	30 Minutes
LEND1296	Debt Collection Practices: Eviction Moratorium	5 Minutes
LEND1019	Director’s Suite: Fair Lending	30 Minutes

LEND1177	Director’s Suite: Fair Lending (Non-Bank)	30 Minutes
LEND1020	Equal Credit Opportunity Act for Mortgage Lenders	30 Minutes
LEND1179	Fair and Responsible Lending (Non-Bank)	30 Minutes
LEND1277	Fair and Responsible Lending – [opt 1]	45 Minutes
LEND1113	Fair and Responsible Lending – [opt 2]	30 Minutes
LEND1281	Fair Credit Reporting Act – [opt 1]	40 Minutes
LEND1023	Fair Credit Reporting Act – [opt 2]	20 Minutes
LEND1282	Fair Credit Reporting Act for Lenders – [opt 1]	60 Minutes
LEND1024	Fair Credit Reporting Act for Lenders – [opt 2] [CRCM 1.50; Online Course]	60 Minutes
LEND1295	Fair Credit Reporting Act: Adverse Action Notices	7 Minutes
LEND1026	Fair Housing Act for Mortgage Lenders	15 Minutes
LEND1223	Fair Lending – Video [CRCM 1.25; Online Course]	45 Minutes
LEND1027	Fair Lending Refresher	60 Minutes
LEND1178	Fair Lending Refresher (Non-Bank)	30 Minutes
LEND1230	FCRA: Risk-Based Pricing Notice	30 Minutes
LEND1238	Financial Service Centers: Collections	45 Minutes
LEND5008	Financial Service Centers: Fair Lending	30 Minutes
LEND1265	Financial Service Centers: Front Office Lending Staff	60 Minutes
LEND1221	Flood Insurance [CRCM 1.50; Online Course]	60 Minutes
LEND1271	Flood Insurance: Force Placement (Microlearning)	7 Minutes
LEND1269	Flood Insurance: How Much Is Required? (Microlearning)	7 Minutes
LEND1275	Flood Insurance: Private Flood Insurance (Microlearning)	7 Minutes
LEND1268	Flood Insurance: When Is It Required? (Microlearning)	7 Minutes
LEND1263	Government Monitoring Information	30 Minutes
LEND1261	HMDA: Data Collection [CRCM 1.50; Online Course]	60 Minutes

LEND1259	HMDA: Institutional Coverage, Reporting & Disclosure [CRCM 0.50; Online Course]	20 Minutes
LEND1260	HMDA: Transactional Coverage [CRCM 0.75; Online Course]	20 Minutes
LEND1184	Home Equity Lines of Credit	60 Minutes
LEND1156	Homeowners Protection Act	30 Minutes
LEND1237	Installment Lending: Back Office	25 Minutes
LEND1267	Installment Lending: Collections	30 Minutes
LEND1193	Installment Lending: Compliance and Internal Audit	45 Minutes
LEND1239	Installment Lending: Customer Service	40 Minutes
LEND1240	Installment Lending: Front Office Lending Staff	30 Minutes
LEND1232	Lending to Servicemembers – Video	30 Minutes
LEND1278	Lending to Servicemembers – [opt 1]	30 Minutes
LEND1033	Lending to Servicemembers – [opt 2] [CRCM 1.00; Online Course]	30 Minutes
LEND1283	Loans to Insiders – [opt 1]	25 Minutes
LEND1035	Loans to Insiders – [opt 2] [CRCM 0.75; Online Course]	20 Minutes
LEND1039	Margin Stock Secured Loans (Regulation U)	15 Minutes
LEND1217	Marketing Mayhem: Lending Products	45 Minutes
LEND1284	Military Permanent Change of Station Orders – [opt 1]	30 Minutes
LEND1262	Military Permanent Change of Station Orders – [opt 2]	30 Minutes
LEND1264	Mortgage Acts & Practices – Advertising Rule	20 Minutes
LEND1280	Mortgage Fraud Awareness – [opt 1]	30 Minutes
LEND1042	Mortgage Fraud Awareness – [opt 2]	30 Minutes
LEND1287	Mortgage Lending: Advertising	30 Minutes
LEND1288	Mortgage Lending: Application	45 Minutes
LEND1290	Mortgage Lending: Closing	30 Minutes
LEND1291	Mortgage Lending: Post-Closing and Servicing	45 Minutes
LEND1289	Mortgage Lending: Processing and Underwriting	45 Minutes

LEND1253	Mortgage Servicing: Collections	30 Minutes
LEND1222	Mortgage Servicing: Credit Reporting	30 Minutes
LEND1255	Mortgage Servicing: Customer Inquiries & Complaints	45 Minutes
LEND1273	Mortgage Servicing: Early Intervention	30 Minutes
LEND1256	Mortgage Servicing: Escrow Accounts & Force Placed Insurance	45 Minutes
LEND1192	Mortgage Servicing: Information Sharing & Privacy	30 Minutes
LEND1254	Mortgage Servicing: Introduction	30 Minutes
LEND1272	Mortgage Servicing: Loss Mitigation & Foreclosure	60 Minutes
LEND1252	Mortgage Servicing: Payment Processing & Account Maintenance	60 Minutes
LEND1211	Mortgage Servicing: Transfers	20 Minutes
LEND1051	Motor Vehicle Lending – Overall Test	15 Minutes
LEND2051	Motor Vehicle Lending – Overall Test	15 Minutes
LEND1046	Motor Vehicle Lending: Equal Credit Opportunity Act	30 Minutes
LEND2046	Motor Vehicle Lending: Equal Credit Opportunity Act	30 Minutes
LEND1047	Motor Vehicle Lending: Fair Credit Reporting Act	20 Minutes
LEND2047	Motor Vehicle Lending: Fair Credit Reporting Act	20 Minutes
LEND1048	Motor Vehicle Lending: Gramm-Leach-Bliley Act	30 Minutes
LEND2048	Motor Vehicle Lending: Gramm-Leach-Bliley Act	30 Minutes
LEND2049	Motor Vehicle Lending: Truth in Lending Act	45 Minutes
LEND1049	Motor Vehicle Lending: Truth in Lending Act	45 Minutes
LEND1183	Motor Vehicle Lending: UDAAP	30 Minutes
LEND2050	Motor Vehicle Lending: Unfair or Deceptive Acts	10 Minutes
LEND1050	Motor Vehicle Lending: Unfair or Deceptive Acts	10 Minutes
LEND1276	Payday Lending Rule: Payment-Related Requirements	120 Minutes
LEND1233	Principles of Banking: Lending	30 Minutes
LEND1231	Principles of Banking: Regulatory Overview – Lending	60 Minutes
LEND1270	Protecting Tenants at Foreclosure Act (Microlearning)	7 Minutes
LEND1145	Registered MLO State Training	N/A
LEND1146	Registered MLO State Training Test: Midwest – East North Central	N/A

LEND1147	Registered MLO State Training Test: Midwest – West North Central	N/A
LEND1148	Registered MLO State Training Test: Northeast – Mid-Atlantic	N/A
LEND1149	Registered MLO State Training Test: Northeast – New England	N/A
LEND1150	Registered MLO State Training Test: South – East South Central	N/A
LEND1151	Registered MLO State Training Test: South – South Atlantic	N/A
LEND1152	Registered MLO State Training Test: South – West South Central	N/A
LEND1153	Registered MLO State Training Test: West – Mountain	N/A
LEND1154	Registered MLO State Training: West – Pacific	N/A
LEND1227	Regulation B [CRCM 1.50; Online Course]	60 Minutes
LEND1297	Regulation B: Anti-Discrimination	10 Minutes
LEND1189	Regulation B: Non-Real Estate Secured Lending	60 Minutes
LEND1294	Regulation B: Notice Requirements for Businesses	10 Minutes
LEND1293	Regulation B: Notice Requirements for Consumers	7 Minutes
LEND1292	Regulation B: Spousal Signatures	7 Minutes
LEND1185	Regulation M: Consumer Leasing	30 Minutes
LEND1176	Regulation Z: Ability-to-Repay & Qualified Mortgage Rules [CRCM 2.00; Online Course]	90 Minutes
LEND1187	Regulation Z: Advertising [CRCM 1.25; Online Course]	45 Minutes
LEND1157	Regulation Z: Appraisal Independence [CRCM 1.00; Online Course]	30 Minutes
LEND1186	Regulation Z: High-Cost Mortgages	60 Minutes
LEND1126	Regulation Z: Higher-Priced Mortgage Loans [CRCM 1.00; Online Course]	40 Minutes
LEND1299	Regulation Z: Impact of Juneteenth Holiday	5 Minutes
LEND1173	Regulation Z: Loan Originator Rule – Compensation [CRCM 2.00; Online Course]	90 Minutes
LEND1171	Regulation Z: Loan Originator Rule – Qualifications [CRCM 1.25; Online Course]	45 Minutes
LEND1061	Regulation Z: Loan Servicing Prohibitions [CRCM 0.50; Online Course]	15 Minutes

LEND1266	Regulation Z: Student Loan Disclosures [CRCM 1.00; Online Course]	30 Minutes
LEND1190	Regulation Z: Unsecured Lending	30 Minutes
LEND1251	RESPA for Mortgage Lenders	45 Minutes
LEND1298	RESPA: 2021 Mortgage Servicing COVID-19 Rule Overview	20 Minutes
LEND1218	RESPA: Escrow [CRCM 1.50; Online Course]	60 Minutes
LEND1229	Reverse Mortgages	60 Minutes
LEND1070	SAFE Act MLO Registration Requirements	30 Minutes
LEND1181	Servicemembers Civil Relief Act: Installment Lending	30 Minutes
LEND1175	Servicemembers Civil Relief Act: Non-Bank Lending	30 Minutes
LEND1072	Texas Home Equity Lending Law	30 Minutes
LEND1198	TILA Closed-End for Mortgage Lenders	60 Minutes
LEND1075	TILA Home Equity Lines of Credit	45 Minutes
LEND1200	TILA-RESPA Integrated Disclosure Rule – Closing Disclosure [CRCM 1.50; Online Course]	60 Minutes
LEND1274	TILA-RESPA Integrated Disclosure Rule – Construction Loans	30 Minutes
LEND1199	TILA-RESPA Integrated Disclosure Rule – Loan Estimate [CRCM 2.00; Online Course]	90 Minutes
LEND1194	TILA-RESPA Integrated Disclosure Rule – Overview [CRCM 1.50; Online Course]	60 Minutes

Operations

OPS1001	ACH Rules – Advanced	30 Minutes
OPS1000	ACH Rules – Basics	30 Minutes
OPS1002	ACH Rules – International ACH Transactions	30 Minutes
OPS1082	Active Listening Basics	20 Minutes
OPS1206	Active Shooter: What You Can Do	15 Minutes
OPS1003	ADA Amendments Act	20 Minutes
OPS1084	Antitrust and Anti-Tying Basics	40 Minutes
OPS1104	Authentication in an Internet Banking Environment	45 Minutes
OPS1005	Awareness: Anti-Harassment	30 Minutes
OPS1218	Awareness: Community Reinvestment Act – [opt 1]	20 Minutes
OPS1091	Awareness: Community Reinvestment Act – [opt 2]	20 Minutes
OPS1202	Awareness: Cybersecurity	30 Minutes
OPS1006	Awareness: Ethics	20 Minutes
OPS1094	Awareness: Federal Benefit Garnishment Rules	30 Minutes
OPS1226	Awareness: Insider Trading – [opt 1]	20 Minutes
OPS1009	Awareness: Insider Trading – [opt 2]	20 Minutes
OPS1215	Awareness: Physical Security – [opt 1]	30 Minutes
OPS1010	Awareness: Physical Security – [opt 2]	30 Minutes
OPS1088	Awareness: Remote Deposit Capture	20 Minutes
OPS1013	Awareness: Sarbanes-Oxley Act	20 Minutes
OPS1217	Bank Bribery Act – [opt 1]	15 Minutes
OPS1014	Bank Bribery Act – [opt 2]	15 Minutes
OPS1209	Bank Robbery (Microlearning) – Video	10 Minutes
OPS1080	Bankruptcy	30 Minutes
OPS1015	Bankruptcy Abuse Prevention and Consumer Protection Act	40 Minutes
OPS1112	Basic Sales Skills	20 Minutes
OPS1109	Bullying in the Workplace	30 Minutes

OPS1086	Business Email Etiquette	20 Minutes
OPS1213	California Sexual Harassment – Non-Supervisors	60 Minutes
OPS1212	California Sexual Harassment – Supervisors	120 Minutes
OPS1222	CARES Act: Credit Protection	5 Minutes
OPS1016	Community Reinvestment Act [CRCM 1.00; Online Course]	30 Minutes
OPS1064	Community Reinvestment Act: Large Banks [CRCM 1.25; Online Course]	45 Minutes
OPS1223	Community Reinvestment Act: OCC Rule [CRCM 1.25; Online Course]	45 Minutes
OPS1101	Complaint Management	25 Minutes
OPS1233	Computer-Security Incident Notification Rule	10 Minutes
OPS1231	Computer-Security Incident Notification Rule – [mobile]	10 Minutes
OPS1229	Cybersecurity: Business Email Compromise (Microlearning)	10 Minutes
OPS1205	Cybersecurity: Phishing (Microlearning)	7 Minutes
OPS1019	Director’s Suite: Compliance Risk Management	30 Minutes
OPS1081	Director’s Suite: Compliance Risk Management (Non-Bank)	30 Minutes
OPS1208	Disclosure of Financial Exploitation of Senior Citizens	30 Minutes
OPS1207	Disclosure of Financial Exploitation of Senior Citizens – Overview (Microlearning)	10 Minutes
OPS1078	Diversity in the Workplace	20 Minutes
OPS1020	EEO-1 Reporting	15 Minutes
OPS1096	Electronic Signatures in Global and national Commerce Act	20 Minutes
OPS1108	Ethics – Video	30 Minutes
OPS1022	FCRA for Information Furnishers – Advanced – [opt 2]	30 Minutes
OPS1216	FCRA for Information Furnishers – Advanced – [opt 1]	30 Minutes
OPS1114	FCRA for Information Furnishers – Basics – [opt 1]	30 Minutes
OPS1021	FCRA for Information Furnishers – Basics – [opt 2]	30 Minutes
OPS1201	Financial Service Centers: UDAAP	30 Minutes
OPS1103	Foreign Account Tax Compliance Act	30 Minutes

OPS1065	Foreign Corrupt Practices Act [CRCM 1.00; Online Course]	30 Minutes
OPS1093	Handling Conflict in the Workplace	20 Minutes
OPS1225	Illinois Sexual Harassment – Non-Supervisors	60 Minutes
OPS1224	Illinois Sexual Harassment – Supervisors	90 Minutes
OPS1111	Interstate Land Sales Full Disclosure Act	30 Minutes
OPS1204	Networking Basics	25 Minutes
OPS1211	New York Sexual Harassment – Employees	45 Minutes
OPS1210	New York Sexual Harassment – Supervisors	60 Minutes
OPS1221	Pandemic Preparedness: Handwashing	7 Minutes
OPS1220	Pandemic Preparedness: Pandemics and Workplace Hygiene	7 Minutes
OPS1083	Payment Systems Risk	45 Minutes
OPS1107	Physical Security – Video	45 Minutes
OPS1075	Positive Workplace Management	25 Minutes
OPS1106	Principles of Banking: Overview of Banking	20 Minutes
OPS1105	Principles of Banking: Regulatory Overview – Deposits and Operations	60 Minutes
OPS1090	Professional Etiquette	30 Minutes
OPS1095	Providers of Prepaid Access: Complaint Management	25 Minutes
OPS1200	Providers of Prepaid Access: UDAAP	30 Minutes
OPS1085	Regulation E: Remittance Transfers [CRCM 1.50; Online Course]	60 Minutes
OPS1027	Regulation GG	30 Minutes
OPS1028	Reporting Elder Financial Abuse	20 Minutes
OPS1029	Reporting Elder Financial Abuse – California	20 Minutes
OPS1087	Reporting Elder Financial Abuse – Connecticut	20 Minutes
OPS1056	Reporting Elder Financial Abuse – District of Columbia	20 Minutes
OPS1030	Reporting Elder Financial Abuse – Florida	20 Minutes
OPS1031	Reporting Elder Financial Abuse – Georgia	20 Minutes
OPS1032	Reporting Elder Financial Abuse – Hawaii	20 Minutes

OPS1033	Reporting Elder Financial Abuse – Illinois	30 Minutes
OPS1034	Reporting Elder Financial Abuse – Kansas	20 Minutes
OPS1230	Reporting Elder Financial Abuse – Michigan	30 Minutes
OPS1035	Reporting Elder Financial Abuse – Mississippi	20 Minutes
OPS1036	Reporting Elder Financial Abuse – Nevada	20 Minutes
OPS1232	Reporting Elder Financial Abuse – Rhode Island	20 Minutes
OPS1203	Reporting Elder Financial Abuse – Texas	25 Minutes
OPS1054	Reporting Elder Financial Abuse – Washington	20 Minutes
OPS1113	SAFECATCH Bank Robbery Procedures	30 Minutes
OPS1219	Sexual Harassment – Employees – [opt 1]	20 Minutes
OPS1037	Sexual Harassment – Employees – [opt 2]	20 Minutes
OPS1038	Sexual Harassment – Managers	60 Minutes
OPS1039	Sexual Harassment Case Studies – Managers	60 Minutes
OPS1076	Social Media	45 Minutes
OPS1102	Team Building	20 Minutes
OPS1089	Telephone Etiquette	20 Minutes
OPS1040	Transactions with Affiliates (Regulation W) [CRCM 1.00; Online Course]	30 Minutes
OPS1110	UDAAP – Video	30 Minutes
OPS1214	UDAAP – [opt 1]	30 Minutes
OPS1070	UDAAP – [opt 2] [CRCM 1.00; Online Course]	30 Minutes
OPS1228	UDAAP: Incentive-Compensation	5 Minutes
OPS1227	UDAAP: Overview	10 Minutes
OPS1097	Violence in the Workplace	20 Minutes

Privacy

PRIV1031	Affiliate Marketing Rule	30 Minutes
PRIV1042	Awareness: GLBA Privacy Notice – [opt 1] [CRCM 0.75; Online Course]	20 Minutes
PRIV1001	Awareness: GLBA Privacy Notice – [opt 2]	15 Minutes
PRIV1002	Awareness: HIPAA for Business Associates	30 Minutes
PRIV1046	Awareness: ID Theft Red Flags Rule – [opt 1]	20 Minutes
PRIV1003	Awareness: ID Theft Red Flags Rule – [opt 2]	30 Minutes
PRIV1041	Awareness: Information Security – [opt 1]	30 Minutes
PRIV1029	Awareness: Information Security – [opt 2] [CRCM 1.00; Online Course]	30 Minutes
PRIV1006	Awareness: Telemarketing Rules	40 Minutes
PRIV1045	California Consumer Privacy Act	60 Minutes
PRIV1008	CAN-SPAM Basics	15 Minutes
PRIV1027	Children’s Online Privacy Protection Act	30 Minutes
PRIV1043	FACT Act – Disposal of Consumer Information – [opt 1]	15 Minutes
PRIV1011	FACT Act – Disposal of Consumer Information – [opt 2]	15 Minutes
PRIV1012	FACT Act – Medical Information Rule	15 Minutes
PRIV1013	FACT Act – Prescreen Opt-Out Notice	20 Minutes
PRIV1036	GLBA Privacy Notice – Video	15 Minutes
PRIV2014	GLBA Security Breach Notice	30 Minutes
PRIV1014	GLBA Security Breach Notice [CRCM 0.75; Online Course]	30 Minutes
PRIV1038	ID Theft Red Flags Rule – Video	30 Minutes
PRIV1030	ID Theft: Address Changes and Discrepancies	15 Minutes
PRIV1044	ID Theft: Red Flags Rule – [opt 1]	45 Minutes
PRIV1016	ID Theft: Red Flags Rule – [opt 2]	60 Minutes
PRIV3027	Identity Theft	30 Minutes
PRIV3035	Identity Theft	30 Minutes
PRIV1039	Identity Theft (Mystery Shopper)	45 Minutes

PRIV1035	Information Security – Video	30 Minutes
PRIV2100	Member Information Security Guidelines	40 Minutes
PRVI1021	Privacy (Mystery Shopper)	45 Minutes
PRIV1040	Privacy and Information Security	30 Minutes
PRIV1037	Providers of Prepaid Access: GLBA	15 Minutes
PRIV1022	Right to Financial Privacy Act	30 Minutes

Other Financial Services

OFS1000	Insurance Products	35 Minutes
OFS1001	Nondeposit Investment Products	30 Minutes
OFS2001	Nondeposit Investment Products	30 Minutes
OFS1009	Prepaid Rule 1: Pre-Acquisition and Access Device Disclosures	45 Minutes
OFS1010	Prepaid Rule 2: Initial Disclosures	25 Minutes
OFS1011	Prepaid Rule 3: Change in Terms Notices and Periodic Statements	20 Minutes
OFS1012	Prepaid Rule 4: error Resolution and Limitations on Liability	40 Minutes
OFS1013	Prepaid Rule 5: Prepaid Account Agreements	40 Minutes
OFS1014	Prepaid Rule 6: Overdraft Credit Features	20 Minutes
OFS1008	Regulation E – Gift Cards [CRCM 1.00; Online Course]	30 Minutes
OFS1003	Regulation R	45 Minutes
OFS1005	Trusts and Fiduciary Duties – Basic Course	30 Minutes
OFS1006	Volcker Rule Overview	30 Minutes